



The Solutions Company 

51 The Green Road
Ashbourne
Derbyshire
DE6 1ED

☎ : 01335 345655

✉ : info@thesolutionscompany.co.uk

Privacy policy

We respect the privacy of every individual who visits the Internet Website located at www.thesolutionscompany.co.uk (the "Site"). In visiting the Site in order to deal with us you may provide us with personal information about yourself. The purpose of this statement is to set out the principles governing our use of personal information that we may obtain about you as a result of you using the Site. By using the Site you consent to the use of your personal data in accordance with the terms of this Policy.

1. "Us", "we" or "our" means TSC, and any of its subsidiaries and related companies.
2. "personal data" means information relating to you which may be collected or created, or may have been collected or created in the course of or as a result of your use of the Site. In particular this will include information provided when registering for new alerts: name, email address and company name.

Collection and use of personal data

3. We are committed to following policies which protect your privacy and comply with the Data Protection Act 1998 in respect of personal data. We will only process personal data about you for specified and lawful purposes and any personal data which we obtain will be processed fairly and lawfully.
4. We collect personal data via the Site for legitimate use as necessary for conducting our business. In particular we may collect personal data from you through the Site when you subscribe to our news alert service, register for events, order or request publications, services or other information from the Site or when you contact us for further information via the Site. The personal data which we collect will be processed for the purpose of fulfilling such requests or orders.
5. We may, from time to time, send you further information relating to our products, events or services which we feel may be of interest to you. You may notify us at any time if you wish to cease receiving this further information by contacting us on: +44 (0)1335 345655.
6. As a means of processing your personal data for the purposes set out above, we may, in limited circumstances and if deemed appropriate, wish to send the information which you provide to us to other members of TSC and any of its subsidiaries and related companies located anywhere in the world where we do business. This may include companies, offices or data centres outside the European Economic Area. In circumstances where you have not previously agreed or requested that your personal data is to be sent outside the European Economic Area, we will seek your explicit consent for doing so prior to it being sent.

Use of Cookies

7. When you visit the Site, we may collect information about you which may not personally identify you but which may be helpful for improving the operation of the Site. Such information may be collected through "traffic data" and may entail the use of "cookies", "IP addresses" or other numeric codes used to identify your computer.
8. The servers hosting the Site automatically record certain information about you when you use the Site, including details of your domain name, IP address, operating system and browser. We may use this information to understand who has seen which pages in order that we can monitor and improve our Site. We may use cookies or other similar text files or programs when you visit certain parts of the Sites. A cookie is a small file which is sent to your browser and helps us to understand your use of the Site and enables you to access, navigate and use the information and services provided on the Site. You have the right to prevent the use of cookies. For information about blocking the use of cookies, please refer to the instructions/help screen on your Internet browser. Please note that if you block cookies you may not be able to access certain online information or services provided on the Site.

Accuracy and security

9. If you believe that any of the personal data that we hold about you is incorrect please notify us on +44 (0)1335 345655.
10. The Site may contain hypertext links to external websites. We are not responsible for and accept no liability in relation to these websites or their contents. You should read any applicable privacy policy on any such website.

Your rights

11. We will take all reasonable steps to retain personal data only for the duration of the purpose for which it was obtained. When that period has expired or when requested by you to do so, we will delete personal information from current operational systems where it is no longer required. In limited circumstances we may need to continue to hold some details about you after your relationship with us has ended, for example for legal and regulatory reasons.
12. You have the right to receive certain information from us about the personal data as set out in the Data Protection Act 1998 that we hold about you (a fee may be payable). In certain circumstances you are also entitled to object to the processing of your personal data and have certain rights of access, rectification and/or removal of your personal data. To exercise these rights you should write to us at:

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Changes to our Internet Privacy Policy

13. Any changes to this Internet Privacy Policy will be posted here, so please check our Internet Privacy Policy each time you visit the Site.

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www.thesolutionscompany.co.uk